

# Role: Multi Media Volunteer

## Department: Retail

### About Children's Hospice South West

Children's Hospice South West (CHSW) cares for more than 500 families across the South West.

We provide care for children and young people with life-limiting conditions and their whole family. The care we offer is wide ranging, from respite and short breaks to emergency and palliative care and end of life care. We operate three hospices: Little Bridge House in Devon, Charlton Farm in North Somerset and Little Harbour in Cornwall.

We are looking for people, just like you, to help us. Whatever time or skills you can give, you can help make a difference to short and precious lives by volunteering with us today.

From gardeners to cooks, office helpers to event marshals, shop helpers to bed makers, our volunteers really are stars. Volunteers touch every aspect of what we do, and we would not be able to continue our vital work without their diverse and valuable contributions.



### About the volunteer role

#### Tasks may include:

- ☺ Processing raw stock
- ☺ Checking, cleaning, pricing and barcoding records, CDs, DVDs and games
- ☺ Helping identify collectable items
- ☺ Replenishing and merchandising shelves
- ☺ Assisting with stock rotation and replacing with new
- ☺ Encouraging donors to Gift Aid their donations
- ☺ Being an excellent ambassador for CHSW

#### Skills gained:

- ☺ Working within a team
- ☺ Merchandising and quality control
- ☺ Customer service
- ☺ Pricing and barcoding
- ☺ An understanding of the work of CHSW

#### Skills required:

- ☺ Good communication skills
- ☺ Listening skills
- ☺ Helpful and friendly attitude

### Who we are looking for

Individuals to help maximise sales, increase donations and raise the profile of CHSW. No experience needed, full support and training will be provided.

### Ideal for

Individuals who may be looking to meet new friends, be part of a fun and enthusiastic team, use existing skills or develop new ones. People wishing to boost their CV or gain valuable experience in the charity sector or simply give something back to their community.

### When

It is entirely up to you how much time you want to give. Most of our shops are open Monday to Sunday 9.00am to 5.00pm. You may choose to do a morning or afternoon, a full day, or a couple of shifts per week. This can be discussed with your volunteer contact.



## Location(s)

### Little Bridge House

Redlands Road, Fremington,  
Barnstaple, Devon EX31 2PZ

### Charlton Farm

Charlton Drive, Wraxall,  
North Somerset BS48 1PE

### Little Harbour

Porthpean Road, Porthpean,  
St Austell, Cornwall PL26 6AZ

### Chinon Court

Lower Moor Way,  
Tiverton Business Park,  
Tiverton, Devon EX16 6SS

## Practical considerations

For some roles we will require a Disclosure Barring Service (DBS) check. We have a responsibility to protect the children and young people we work with, so we will carry out a DBS check (formerly CRB) where needed. This can sometimes take up to a month, it is not a difficult process and you will be given help to complete the forms if necessary. References will again depend on the role you are taking on, but most volunteers will be asked for at least two reliable references.

## What happens now

Once you have registered your interest in volunteering for CHSW, your Volunteer Contact will arrange an informal discussion to establish if the role offers you the right experience based on your ability to carry out the role. We will also take in to account the safety of all parties, the brand and the reputation of CHSW.

## For more information

For more information on volunteering with CHSW visit [www.chsw.org.uk/volunteer](http://www.chsw.org.uk/volunteer)

Visit one of our hospices on an open day to get a real feel for things. For more details or to book a tour visit [www.chsw.org.uk/open](http://www.chsw.org.uk/open)

Contact us for an informal chat.

## Contact details

Name:

Telephone number:

Email address:

Role location:

